



QUALITY POLICY

The Quality Policy is established as the foundation of systems and procedures that reflect the competence of ABX to employees, existing customers, potential customers, and independent auditing authorities. It involves all associates who are individually responsible for the quality of their work, resulting in a continually improving working environment.

ABX endorses a strategy of sustained, profitable growth by consistently exceeding the requirements and expectations of its customers. Safety, product quality, compliance to all applicable regulatory requirements, continuous improvement and customer satisfaction is placed at the forefront of our initiatives in product development, manufacturing, sales and marketing, shipping and technical support.

Responsibilities

The assurance of safety, quality, and integrity are the responsibility of:

- The Executive Team, tasked with providing a suitable work environment necessary to promote a culture focused on safety, quality, customer satisfaction, and continuous improvement.
- The Vice Presidents and Department Managers, who are charged with development and effective implementation of the Quality Management System and the operation and control of its processes.
- Each employee, who is responsible for their safety and the quality of their own work and expected to continually seek out opportunities for improvement.

Objectives

- Endeavor to ensure safety and maximize customer satisfaction.
- Achieve and maintain a level of quality which exceeds customer expectations.
- Ensure compliance with relevant statutory and regulatory requirements.
- Maintain an effective Quality Management System that complies with compulsory quality standards and strives for continuous improvement.
- Maintain 3rd party certifications for a comprehensive quality system.

Larry Goldstein, CEO

Jeff Godsey, COO

Michelle Williams, CCO

Kurt Klodnick, CFO